

## La Forge Holidays

**“tranquil holidays in the beautiful Cognac region of France”**

### **BOOKING CONDITIONS – Gites**

1. The accommodation known as **Hirondelle Cottage/ Le Chai/ Byre Cottage** (‘the accommodation’) is offered for holiday rental subject to confirmation by the owner or his/her representative (“the Owner”) to the renter (“the Client”).
2. To reserve the accommodation, the Client must complete and sign the Booking Form and return it together with payment of the initial non-refundable deposit i.e. 25% of the rental. Following receipt of the Booking Form and the deposit, the Owner will send a Confirmation Invoice and Statement to the Client. This is the formal acceptance of the booking.
3. The balance of the rental (see clause 5) together with the cleaning and damages deposit (see Clause 4) is payable not less than eight weeks before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to give notice in writing that the reservation is cancelled. Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
4. A cleaning and damages deposit for the rental period is required in case of damage to the accommodation and its contents or any extra cleaning. A deposit of £50 is required with the balance of the rental. The Owner will account to the Client for the cleaning and damages deposit and refund the balance due within two weeks after the end of the rental period. However the sum reserved by this clause shall not limit the Client’s liability to the Owner.
5. Subject to Clauses 2 and 3 above, in the event of a non-insurable cancellation, refund of amounts paid may be made if the Owner is able to relet the accommodation and any expense or losses incurred in so doing shall be deducted from the refundable amount. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for their personal belongings and public liability for all members of the party as they are not covered by the Owner’s insurance.
6. The rental period shall commence at 4.00pm on the first day and finish at 10.00 am on the last day. The owner shall not be obliged to offer the accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated.
7. The maximum number in the accommodation must not exceed **4** without written permission of the owner.
8. Pets are not permitted in the accommodation or on the Owner’s premises.
9. It is the responsibility of parents or guardians to supervise children around the swimming pool at all times.
10. The Client agrees to be a considerate tenant and to take good care of the accommodation and to leave it in a clean and tidy condition at the end of the rental period. The owner reserves the right to retain the cleaning and damages deposit to cover additional cleaning costs if the Client leaves the accommodation in an unacceptable condition. The Client agrees not to act in any way which would cause disturbance to residents in neighbouring properties.
11. The Client shall report to the Owner without delay any defect or breakdown in the equipment, machinery or appliances in the accommodation, for repair or replacement to be made as soon as possible.

12. The Owner shall not be liable to the Client: for any temporary defect or stoppage in the supply of public services to the accommodation, or any other facility or service, nor in respect of any equipment, machinery or appliance in the accommodation; for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner; for any loss, damage or inconvenience caused to or suffered by the Client if the accommodation shall be destroyed or substantially damaged before the start of the rental period and, in any such event, the Owner shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
13. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.
14. The Owner has given all information in good faith and cannot be responsible for any loss or damage resulting from any errors or omissions.

This contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England.

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